Microsoft Dynamics 365

Cloud services compliance

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Microsoft

Microsoft Dynamics 365 cloud services compliance

The table shows a summary of Microsoft Dynamics 365 cloud services.

Microsoft is constantly adding new features into scope as additional audits are conducted and new capabilities are launched. In addition, we have added a summary view of certification for our Dynamics 365 for U.S. Government.

See the Microsoft Online Services Terms for specific contractual commitments.

Microsoft Online Services Terms

Terms

Microsoft Dynamics 365 for Finance and Operations, Enterprise edition Product Availability Guide

Operations availability

Microsoft Dynamics 365 for Finance and Operations, Business edition Product Availability Guide

Finance availability

Learn more about compliance at Microsoft

Compliance

Compliance by service

		Dynamics 365 for Sales	Dynamics 365 for Customer Service	Dynamics 365 for Field Service	Dynamics 365 for Project Service Automation	Dynamics 365 for Microsoft Social Engagement	Dynamics 365 for Finance and Operations, Enterprise edition	Dynamics 365 for Finance and Operations, Business edition
Cross industry	ISO 27001	√	√	√	√	√	--	--
	ISO 27018	√	√	√	√	√	--	--
	SOC 1 (SSAE 16) Type 1	N/A	N/A	N/A	N/A	--	√	--
	SOC 1 (SSAE 16) Type 2	√	√	√	√	--	--	--
	SOC 2 Type 2	√	√	√	√	--	--	--
	PA-DSS	N/A	N/A	N/A	N/A	N/A	√	N/A
	CSA STAR Self-Assessment	√	√	√	√	--	--	--
Health	HIPAA BAA	√	√	√	√	--	--	--
Manufacturing	FDA CFR Title 21 Part 11	√	√	√	√	--	--	--
Government	EU-US Privacy Shield	√	√	√	√	√	√	√
	EU Model Clauses	√	√	√	√	√	--	--
	UK G-Cloud Framework	√	√	√	√	--	--	--
	FINMA (Swiss, FSI)	√	√	√	√	--	--	--
	FERPA	√	√	√	√	--	√	√
	New Zealand Gov CIO Fx	√	√	√	√	--	--	--
	Australian CCSL (IRAP)	√	√	√	√	--	--	--
	Singapore MTCS	√	√	√	√	--	--	--

Key
√ Applicable
N/A Not applicable
-- Under consideration

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U.S. Government compliance by service

		Dynamics 365 for Sales	Dynamics 365 for Customer Service	Dynamics 365 for Field Service	Dynamics 365 for Project Service Automation	Dynamics 365 for Microsoft Social Engagement	Dynamics 365 for Finance and Operations, Enterprise edition	Dynamics 365 for Finance and Operations, Business edition
Cross industry	ISO 27001	√	√	√	√	--	--	--
	ISO 27018	√	√	√	√	--	--	--
	SOC 1 (SSAE 16) Type 1	N/A	N/A	N/A	N/A	--	√	--
	SOC 1 (SSAE 16) Type 2	√	√	√	√	--	--	--
	SOC 2 Type 2	√	√	√	√	--	--	--
	CSA STAR Self-Assessment	√	√	√	√	--	--	--
Health	HIPAA BAA	√	√	√	√	--	--	--
Manufacturing	FDA CFR Title 21 Part 11	√	√	√	√	--	--	--
Government	EU-US Privacy Shield	√	√	√	√	√	√	√
	DISA L2	√	√	√	√	--	--	--
	CJIS (state criminal justice)	√	√	√	√	--	--	--
	FIPS 140-2	√	√	√	√	--	--	--
	NIST 800-171	√	√	√	√	--	--	--
	Section 508 VPATs	√	√	√	√	--	--	--
	FedRAMP Moderate	√	√	√	√	--	--	--

Key

√	Applicable
N/A	Not applicable
--	Under consideration

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